



North

Yorkshire County Council

# Statement of Service Entitlement



Children and Young People's Service

A responsive County Council providing excellent and efficient local services

# Statement of Service Entitlement

This Statement of Entitlement identifies the range of services available to children and families across the County and articulates elements of those services according to the four levels of need, which are:

- **Level 1 Universal Services**
- **Level 2 Early Prevention**
- **Level 3 Targeted Prevention**
- **Level 4 Intensive/Acute Services**

We are here to make things better for children, young people and families.

The Statement is to assist everyone working with children and young people, and indeed young people and their parents/carers, to understand the services available in the county.

It is important that people can expect the same access to services wherever they live. This is not to say that every locality will look exactly the same but we aim to ensure there is equality of opportunity across the county.

The Statement sets out a continuum of services. This should make it possible to respond well to the different needs of individual children and young people. Their individual pathways through services will differ. Many will draw on services at different levels of need so that their pathways combine Level 1 with one or more other levels, depending on their needs.

This Statement, and the accompanying “Big Picture” of services, is intended to help everyone to see what can be brought together to make a good pathway for each child and their families.

It is important to remember, however, that even when we construct good pathways, that does not mean that all children will have good journeys along them. That relies on the quality of our practice and the way we work together for them. So the service pathways provide opportunities, but the effectiveness of our work completes the journey.

Everyone is committed to children and young people fulfilling their potential. Where they need help, our aim is to provide it early and prevent problems growing. We remain strongly committed to integrated, preventative work in North Yorkshire and the services listed in this Statement at Levels 1-3 make up our Early Help Offer.

Much early help can be accessed without multi-agency assessment. Sometimes, however, it will involve a multi-agency assessment using the Common Assessment Framework, but only where this is proportionate to need. Where needs may be greater, it is a child's right to assessment of their needs under the statutory duties on partners to safeguard and promote the welfare of children and to improve their well-being.

## Level 1 - Universal Services

Most children will have their needs met within their family, local community and universal services. In some cases, additional needs may arise. Where these can be met by a single agency no further action is needed. Established core services available to all with open access - locally accessible in all localities.

Entitlement	Key Agencies	Which age range services appropriate for?
Free Early Years Education for 15 hours a week from aged 3 years for 38 weeks a year.	North Yorkshire County Council (NYCC) commissioned with schools, Private, Voluntary and Independent (PVI) providers and Leading Childminders.	3 and 4 year olds
Affordable childcare as required	Private, Voluntary and Independent Providers (PVI), Community & Voluntary sector, Childminders	0 - 16
Full Time Education	NYCC, Schools, Colleges	5-19
Education and awareness raising about risk taking behaviours including alcohol and drugs, sexual health	NYCC - Youth Support Service. School Health, Primary Care	11-19 (up to 25 for SEND)
Access to varied range of activities and Personal and Social Development opportunities.	NYCC - Youth Support Service	11-19 (up to 25 for SEND)
Access to Education/Employment/Training 16-19+	Education and Training Providers, NYCC Adult Learning and Skills Service	16-19+
Information and Advice	NYCC - Youth Support Service	11-19 (up to 25 for SEND)
Careers, Education and Guidance	Schools/Colleges, Training Providers, Job Centre Plus	16-19+
Varied menu of activities and study support through school	NYCC, Schools	
Safe places to go	NYCC - Youth Support Service	11-19 (up to 25 for SEND)
Access to wide range of leisure and sporting activities	NYCC - Children's Centres, Schools, Out of School Clubs, Private Providers, Community/Voluntary Sector, Libraries, National Parks, District Councils	All Ages
Relationship support	Voluntary Organisations	all ages
Family Learning	NYCC Adult Learning and Skills Service, Children's Centres	
Parenting Courses	NYCC - Children's Centres, Health	Eventually parents of children 0 -19
Alcohol and Substance Misuse Advice and Support	NYCC - Youth Support Service, Youth Justice Service. Voluntary organisations	11-19 (up to 25 for SEND)
Neonatal Screening	Health	Newborn Infants

<b>Level 1 - Universal Services</b>		
<b>Entitlement</b>	<b>Key Agencies</b>	<b>Which age range services appropriate for?</b>
Access to full immunisation schedule plus	Health	0-19 At age specific intervals as per Immunisation schedule/ 0-19 HCP
Advice and support as required - feeding/nutrition, including breast feeding, health education, behaviour advice etc	Health	Specific intervals as per the 0-5HCP, but also advice as and when required
Registered with GP, access when required, including out of hours, and referral to specialist services as required including Childhood immunisations	Health	0-24
Access to Accident & Emergency/Minor Injuries Services/walk in centres	Health	0-24
Access to dentist	Health	0-24
Availability of health advice and support as required	Health	
Health education, including healthy lifestyles, hygiene, puberty, sexual health, emotional health and well-being, risky behaviours	Health, Schools, NYCC - Children's Centres, Youth Support Service	Specific intervals as per the 5-19HCP, but also advice as and when required
Condom Distribution	School Health Services, NYCC - Youth Support Service, Family Planning	
Equipment	Health	0-24
Paediatric in patients*	Health	0-16
Paediatric out patients*	Health	0-16
Paediatric day case*	Health	0-16
Adult inpatients*	Health	16+
Adult out patients*	Health	16+
Adult day case*	Health	16+
A&E	Health	0-24
School Nursing	Health	5-16
School Nursing - Specialist Schools	Health	5-19
Home Visiting	Health	0-5
Maternity - Antenatal/Labour/postnatal**	Health	Prebirth - 0
Pre and post birth screening i.e. Guthrie screening	Health	Prebirth 1
Smoking Cessation Advice	Health	+ 12



## Level 1 - Universal Services

Entitlement	Key Agencies	Which age range services appropriate for?
Smoking Cessation Advice (expectant woman)	Health	Prebirth
Dietetics	Health	0-24
Physiotherapy	Health	0-24
Occupational Therapy	Health	0-24
Speech and language therapy	Health	0-24
Audiology inc. screening	Health	0-24
National child measurement programme	Health	5-11
Human papillomavirus (HPV)	Health	13-14
Paediatric Intensive Care	Health	0-19
Volunteering opportunities	Community & Voluntary sector, NYCC - Children's Centres	
Opportunity to do community work	Millennium Volunteers	14-25
Child Benefit and other welfare, including, and free school meals	District Councils and Department of Working Pensions, NYCC, Health	
Healthy Start - vitamins and vouchers	Health	0-4



## Level 2 - Co-ordinated Early Intervention

“Vulnerable children and their parents/carers may need additional services to ensure their needs are met in an integrated way, for example, because they have developmental delay, a disability, social, emotional or behavioural difficulties, attendance issues or are involved in anti social or criminal behaviour.

Their family circumstances or environmental factors may also make them vulnerable. Children may need coordinated early intervention at this level to help them to deal with the issues.

Needs arising from parental difficulties, e.g. substance misuse, mental health issues, disability or illness..”

Entitlement	Key Agencies	Which age range services appropriate for?
Access to Common Assessment where needed.	All Agencies, co-ordinated by NYCC	“0-11 Children's Centres
5-16 ESW Service”	No	
Access to Parent Support Advisors in mainstream primary schools and children's centres	NYCC commissioned with PVI providers, childminders and schools	
Targeted Youth Support	NYCC - Youth Support Service	11-19 (25 for SEND)
Free Early Years Education for 10 hours per week for 20% of most vulnerable 2 year olds for 38 weeks of the year.	NYCC commissioned with PVI providers and childminders	2 year olds
Special Educational Need - School Action	Settings, schools, colleges	
Special Educational Need - School Action Plus	Settings, schools, colleges	5-19
SEN support and outreach Services	NYCC	5-16 (up to 19 SEND)
Support for children in school at School Action/School Action Plus	NYCC - Educational Psychology, Portage Services, Children's Social Care, Inclusion Officers	5-16 (19)
Educational Psychology	NYCC	
Portage Services	NYCC	
Special Schools For children with complex disabilities)	NYCC	
Inclusion Officers	NYCC	
Enhanced Mainstream Schools: support for behavioural, emotional and social difficulties	NYCC	
Enhanced Mainstream Schools: support for communication and interaction	NYCC	

## Level 2 - Co-ordinated Early Intervention

Entitlement	Key Agencies	Which age range services appropriate for?
Enhanced Mainstream Schools: support for specific learning difficulties	NYCC	
Targeted support for children with complex health needs/disabilities	Health	0-19
Peter Pan specialist nursery	Health/Voluntary	0-5
Shortbreaks for disabled children and young people	NYCC - Integrated Services and Health	0-19
Learning and Behaviour support	Schools, Settings, Colleges. NYCC - Enhanced Mainstream Schools, Behaviour Collaboratives, including targeted parenting support	5-19
Transitions planning for adult hood	NYCC, Ed/SC/HAS/Health	14+
Support for Excluded Pupils	Pupil Referral Services, NYCC - Enhanced mainstream schools and Behaviour Collaboratives including targeted parenting support	5-19
Support through Wave Model intervention strategies (personalised learning)	Settings, schools, colleges	5-19
Specialist health support for children and young people with Learning Difficulties/ Disabilities mild to moderate	Health	0-18
Autism/ADHD Diagnosis Team - Multi professional diagnosis team	Health, NYCC	0-19
Child Development Centres	Health	0-19
Community Paediatrics	Health	0-19
Training and Education for Shortbreak Services (TESS)	Health	0-19
Virtual School for Looked After Children	NYCC	
School Pastoral Support	Schools, Settings, Colleges. NYCC - Enhanced Mainstream Schools and Behaviour Collaboratives	"5-11 Enhanced Mainstream Schools
11-19 (or 16?) Behaviour Collaboratives"	No	
Home School Support for hard-to-reach families	NYCC - Parent Support Advisors (PSAs)	
Education and awareness raising about risk taking behaviours including alcohol and drugs, sexual health	NYCC - Youth Support Service, Specialist Drugs & Alcohol Services, School Health	11-19 (up to 25 for SEND)
Safe places to go	NYCC - Youth Support Service	11-19 (up to 25 for SEND)

<b>Level 2 - Co-ordinated Early Intervention</b>		
<b>Entitlement</b>	<b>Key Agencies</b>	<b>Which age range services appropriate for?</b>
Access to wide range of leisure and sporting activities	NYCC - Children's Centres, Schools, Out of School Clubs, Private Providers, Community/Voluntary Sector, Libraries, National Parks	All Ages
Outreach Parenting/Family support	NYCC - Children's Centres. Health, Homestart	
Targeted parenting programmes	NYCC - Children's Centres, Integrated services, ESW Service, NY Fire & Rescue, Youth Support Service, and Youth Justice Service. NY Police. Health. Homestart	all ages/ 7-16
School Attendance/Absence Support	Schools, NYCC, including Educational Social Work Services, PSAs	5-16 years
School Nursing - Specialist Schools	Health	5-19
Dietetics	Health	0-24
Physiotherapy	Health	0-24
Occupational Therapy	Health	0-24
Speech and language therapy	Health	0-24
Improving access to Psychological therapies	Health	19+
Neonatal/SCBU	Health	0
Public Health Midwife - Teenage Mums	Health	pre-birth - and then 16+
Contenance/Enuresis	Health	2-19
Children's Community Nursing	Health	0-19
District Nursing	Health	19+
CAMHS Primary Mental Health Care e.g. assessment, triage, intervention and consultation	Health and Voluntary Organisations	0-18
Youth Justice CAMHS	Health	0-18
End of Life/Palliative Care	Health	0-19
Bereavement counselling and support services	NYCC - Education Psychology, Education Social Work Service. Voluntary organisations	0-24 or 5-18 years
Family Mediation/Separation Counselling	Voluntary Organisations	all ages
Alcohol and Substance Misuse Advice and Support	NYCC - Youth Support Service, Youth Justice Service. Voluntary organisations	11-19 (up to 25 for SEND)
Drugs and Alcohol treatment services	Health	18+



## Level 2 - Co-ordinated Early Intervention

Entitlement	Key Agencies	Which age range services appropriate for?
Sexual advice support and treatment	NYCC - Youth Support Service (inc. Health)	
Access to contraceptive services	NYCC - Youth Support Service, Risky Behaviour Services. Health - Family Planning Services, Primary Care	13+
Relationship support	Voluntary Organisations	all ages
Young Carers	Health	8-18
Equipment	Health	0-24
Audiology inc. screening	Health	0-24
Advocacy	Health Commissioned Services	18+
Counselling Services	Health	14+
Sleep Counselling	Health	0-19
LAC - Health Assessment	Health	0-19
Designated Doctor - Child Protection and LAC	Health	0-19
Child Protection Team, Safeguarding and Specialist Nurses LAC	Health	0-19
LAC - Multi-professional working	Health	0-19
Community Dental Services	Health	0-19
Support children affected by Domestic abuse	NYCC - Children's Centres. Health, NY Police, Voluntary organisations	0-19
Access to varied range of activities and Personal and Social Development opportunities.	NYCC - Youth Support Service	11-19 (up to 25 for SEND)
Youth Restorative Diversion Schemes	NY Police, NY Fire & Rescue, NYCC - Youth Justice Service	
Targeted Youth Support	NYCC - Youth Support Service	11- 19 (up to 25 for SEND)
Support for Pregnant Teenagers and Young Parents	NYCC - Youth Support Service, Children's Centres. Health - GPs	
Early Intervention to support young people to progress Rename	NYCC - Youth Support Service, Youth Contract, European Social Fund Worklessness Projects	14-25
Housing Support	Housing Associations, District Councils. NYCC - Children's Centres	

## Level 3 - Complex Support

Services targeted at particular groups of children and families in need, e.g. communication disorders, teenage parents, looked after children, children in need, prolific young offenders, significant attendance difficulties, serious emotional and behavioural difficulties, sensory, medical difficulties, children with a statement of Special Educational Need, Young Carers. Most children will have their needs met within their family, local community and universal services. In some cases, additional needs may arise. Where these can be met by a single agency no further action is needed. Established core services available to all with open access - locally accessible in all localities.

Entitlement	Key Agencies	Which age range services appropriate for?
Special Educational Need - Statement	Settings, schools, colleges	
Special Educational Need - School Action	Settings, schools, colleges	
Special Educational Need - School Action Plus	Settings, schools, colleges	5-19
SEN support and outreach Services	NYCC	5-16 (up to 19 SEND)
Support for children in school at School Action/School Action Plus	NYCC - Educational Psychology, Portage Services, Children's Social Care, Inclusion Officers	5-16 (19)
Educational Psychology	NYCC	
Portage Services	NYCC	
Special Schools For children with complex disabilities)	NYCC	
Inclusion Officers	NYCC	
Enhanced Mainstream Schools: support for behavioural, emotional and social difficulties	NYCC	
Enhanced Mainstream Schools: support for communication and interaction	NYCC	
Enhanced Mainstream Schools: support for specific learning difficulties	NYCC	
Learning and Behaviour support	Schools, Settings, Colleges. NYCC - Enhanced Mainstream Schools, Behaviour Collaboratives, including targeted parenting support	5-19
Support for Excluded Pupils	Pupil Referral Services, NYCC - Enhanced mainstream schools and Behaviour Collaboratives including targeted parenting support	5-19
Transitions planning for adult hood	NYCC, Ed/SC/HAS/Health	14+

## Level 3 - Complex Support

Entitlement	Key Agencies	Which age range services appropriate for?
Targeted support for children with complex health needs/disabilities	Health	0-19
Specialist support for children and young people with Learning Difficulties/Disabilities mild to moderate	Health,	0-18
Deaf Children Young People Family Service	Health	0-18
Martin House - Hospice	Health	0-19
Regional stammering centre - Leeds	Health	0-24
Community Specialist CAMHS, including family therapy. Multi Disciplinary approach to the treatment and management of mental disorder	Health	0-18
Autism/ADHD Diagnosis Team - Multi professional diagnosis team	Health	0-19
Shortbreaks	NYCC - Children's Social Care. Health	
Continuing Care	Health	0-24
End of Life/Palliative Care	Health	0-19
Access to Common Assessment where needed.	All Agencies, supported by NYCC	"0-11 Children's Centres
5-16 ESW Service"	No	
Access to school bases PSAs in mainstream primary schools and children's centres	All Agencies, supported by NYCC	"0-11 Children's Centres
5-16 ESW Service"	No	
Family Mediation/Separation Counselling	Voluntary Organisations	all ages
School Pastoral Support	Schools, Settings, Colleges. NYCC - Enhanced Mainstream Units and Behaviour Collaboratives	"5-11 Enhanced Mainstream Schools
11-19 (or 16?) Behaviour Collaboratives"	No	
Support for Excluded Pupils	NYCC - Pupil Referral Services, Enhanced Mainstream Schools and Behaviour Collaboratives including targeted parenting support	5-19
Education and awareness raising about risk taking behaviours including alcohol and drugs, sexual health	NYCC - Youth Support Service, Specialist Drugs & Alcohol Services. Schools and Health	11-19 (up to 25 for SEND)
Designated Doctor - Child Protection and LAC	Health	0-19
Safeguarding and Specialist Nurses LAC	Health	0-19

<b>Level 3 - Complex Support</b>		
<b>Entitlement</b>	<b>Key Agencies</b>	<b>Which age range services appropriate for?</b>
LAC - Multi-professional working	Health and NYCC	0-19
Virtual School for LAC	NYCC	
Advocacy	Health	18+
Relationship support	Voluntary Organisations	all ages
Children's Community Nursing	Health	0-19
Specialist Dietetics	Health	0-24
Specialist Physiotherapy	Health	0-24
Specialist Occupational Therapy	Health	0-24
Specialist Speech and language therapy	Health	0-24
Neonatal Intensive Care	Health	0
Paediatric Intensive Care	Health	0 - 16
Child Development Centres	Health	0-19
Community Paediatrics	Health	0-19
Specialist Mental Health Services	Health	0-18
Youth Justice CAMHS	Health	0-18
Drugs and Alcohol treatment services	Health	18+
District Nursing	Health	19+
Sleep Counselling	Health	0-19
Children and Families social care Services, section 17 & 47, Children Act 1989	NYCC - Children's Social Care and Family Centres, North Yorkshire Police, Health, District Councils	
Contact Arrangements	NYCC - Children's Social Care	
Edge of Care	NYCC - Children's Social Care	
Restorative Practice	NYCC - Children's Social Care	
Restorative Justice	NYCC - Children's Social Care	
Family Group Conferences	NYCC - Children's Social Care	
Intensive Practical Support	NYCC - Children's Social Care	
Family Intervention Service	NYCC - Children's Social Care	
Parenting Assessment (Pre-Birth	NYCC - Children's Social Care	
Traveller Support	NYCC - Children's Social Care	
Interpretation Services	NYCC - Children's Social Care	
Multi-agency risk assessment	NYCC - Children's Social Care	

## Level 3 - Complex Support

Entitlement	Key Agencies	Which age range services appropriate for?
Domestic Abuse	NYCC - Children's Social Care, Children's Centres. Health. NY Police	
Emergency Duty Team	NYCC - Children's Social Care	
Specialist Sex Offender Assessments	NYCC - Children's Social Care	
Aim 2 Risk Assessment	NYCC - Children's Social Care	
Care Leaving Services	NYCC - Children's Social Care	
Staying Put	NYCC - Children's Social Care	
Post 18 Family Support	NYCC - Children's Social Care	
Specialist Fostering	NYCC - Children's Social Care	
Life Story Work	NYCC - Children's Social Care	
Private Law Matters	NYCC - Children's Social Care	
Alcohol and Substance Misuse Advice and Support	NYCC - Youth Support Service, Youth Justice Service Risky Behaviour Services. CAMHS, Voluntary Organisations, Health	11-19 (up to 25 for SEND)
Support and guidance to prolific young offenders	NYCC - Youth Support Service, Youth Justice Service. NY Fire & Rescue, NY Police	
Targeted parenting programmes	NYCC - Children's Centres, Integrated services, ESW Service, Youth Support Service and Youth Justice Service. NY Police, NY Fire and Rescue, Health, Homestart	all ages/ 7-16
Access to contraceptive services	NYCC Youth Support Service, Risky Behaviour Services. Health - Family Planning Services, Primary Care	13+
ESF Provision (worklessness projects)	Jobcentreplus and NYCC	
Free Early Years Education for 10 hours per week for 20% of most vulnerable 2 year olds for 38 weeks of the year.	NYCC commissioned with PVI providers and childminders	2 year olds
Housing Support	Housing Associations, District Councils, Homeless Hubs, NYCC - Children's Social Care, Youth Support Service	



## Level 4 - Intensive Support

In a small number of cases, where it is identified that a young person's needs are unable to be met through co-ordinated provision within a locality, a referral may be made to the acute services e.g. a child/young person in need of specialist hospital/health care. The parents/carers of these children/young people will need specialist support to help them manage and support their children's needs, or to enable them to re-engage with their child. Most children will have their needs met within their family, local community and universal services. In some cases, additional needs may arise. Where these can be met by a single agency no further action is needed. Established core services available to all with open access - locally accessible in all localities.

Entitlement	Key Agencies	Which age range services appropriate for?
High level targeted support	NYCC	
Free Early Years Education for 10 hours per week for 20% of most vulnerable 2 year olds for 38 weeks of the year.	NYCC commissioned with PVI providers and childminders	2 year olds
Relationship support	Voluntary Organisations	all ages
Family Mediation/Separation Counselling	Voluntary Organisations	all ages
Appropriate provision where the child can no longer remain at home	Health, NYCC - Youth Justice Service	
LAC - Multi-professional working	Health and NYCC	0-19
County Placements	External providers and Health	10+
Targeted parenting programmes,	NYCC - Children's Centres, Integrated services, ESW Service, Youth Support Service and Youth Justice Service. NY Police, NY Fire and Rescue, Health, Homestart	all ages/ 7-16
Severe learning disabilities with co morbid mental health problems	Health - spot purchase	
Long term ventilation	Health	0-24
In Patient CAMHS - eating disorders, psychosis depression	Health	12-18
Low secure CAMHS/Secure in patient care	Health	0-18
Early intervention in Psychosis	Health	14-24

<b>Level 4 - Intensive Support</b>		
<b>Entitlement</b>	<b>Key Agencies</b>	<b>Which age range services appropriate for?</b>
North Yorkshire Eating Disorder Service	Health	19+
Neonatal Intensive Care	Health	0
Paediatric Intensive Care	Health	0 - 16
Continuing Care	Health	0-24
District Nursing	Health	19+
Transitions planning for adult hood	NYCC, Ed/SC/HAS/Health	14+
Specialist parenting programmes	NYCC - Children's Social Care, Youth Justice Service, Health	
Improving access to Psychological therapies	Health	19+
Drugs and Alcohol treatment services	Residential treatment - adult services - Health	18+
The Maudsley/Prudhoe/Cheadle Royal	Health - spot purchase	0-18
National gender dysphoria service Tavistock	Health - spot purchase	5-18
Gender service - Leeds	Health - spot purchase	18+
Tertiary referrals/specialist e.g. Newcastle/Sheffield/Leeds/Manchester/Great Ormond Street	Health	0-24
Child Protection Team	Health	0-19
Sexual assault referral centre (SARC)	Health	0-24
Through care planning and resettlement support to young people in custody	NYCC - Youth Justice Service, Health, Community and Voluntary Organisations, Schools, Settings and Collages	
Intensive support to teenagers with multiple vulnerabilities	NYCC - Youth Justice Service, Health, Community and Voluntary Organisations, Schools, Settings and Collages	
Contact Arrangements	NYCC - Children's Social Care	
Edge of Care	NYCC - Children's Social Care	

<b>Level 4 - Intensive Support</b>		
<b>Entitlement</b>	<b>Key Agencies</b>	<b>Which age range services appropriate for?</b>
Restorative Practice	NYCC - Children's Social Care	
Restorative Justice	NYCC - Children's Social Care	
Family Group Conferences	NYCC - Children's Social Care	
Intensive Practical Support	NYCC - Children's Social Care	
Family Intervention Service	NYCC - Children's Social Care	
Parenting Assessment (Pre-Birth	NYCC - Children's Social Care	
Traveller Support	NYCC - Children's Social Care	
Interpretation Services	NYCC - Children's Social Care	
Multi-agency risk assessment	NYCC - Children's Social Care	
Domestic Abuse	NYCC - Children's Social Care, NY Police	
Emergency Duty Team	NYCC - Children's Social Care	
Specialist Sex Offender Assessments	NYCC - Children's Social Care	
Aim 2 Risk Assessment	NYCC - Children's Social Care	
Care Leaving Services	NYCC - Children's Social Care	
Staying Put	NYCC - Children's Social Care	
Post 18 Family Support	NYCC - Children's Social Care	
Specialist Fostering	NYCC - Children's Social Care	
Life Story Work	NYCC - Children's Social Care	
Multi-dimensional Fostering	NYCC - Children's Social Care	
Deter Panels	NYCC - Children's Social Care	
MAPPA Arrangements	NYCC - Children's Social Care	
S.17 Family Support Services	NYCC - Children's Social Care	
Child Protection Investigations	NYCC - Children's Social Care	
Missing Children (Joint Protocol)	NYCC - Children's Social Care	
Participation	NYCC - Children's Social Care	
Independent Reviewing Officers	NYCC - Children's Social Care	
Young People Council	NYCC - Children's Social Care	
Shortbreaks (non disabled)	NYCC - Children's Social Care	

## Level 4 - Intensive Support

Entitlement	Key Agencies	Which age range services appropriate for?
Children's Homes	NYCC - Children's Social Care	
Children's Resource Centres	NYCC - Children's Social Care	
Adoption	NYCC - Children's Social Care	





North Yorkshire  
Children's Trust

## Contact us

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Our Customer Service Centre is open Monday to Friday 8.00am - 5.30pm (closed weekends and bank holidays). Tel: **0845 8727374** email: **customer.services@northyorks.gov.uk**

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